



SATISH PANGAMCHADATH

VP, PRODUCT MANAGEMENT

IDENTITY, AUTHENTICATION & FRAUD PREVENTION

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SKILLS

Product Leadership: Strategy & roadmap · GTM & positioning · Executive alignment · Team building (3 director-level PMs, ~30 engineers)

Identity and Authentication: FIDO2 · Passkeys · Biometrics · Authenticator apps · Push Authentication · OTP · Single Sign-on · OAuth 2.0 · OpenID Connect / Social Login · Open Banking

Fraud Prevention : Identity verification · Step-up & risk-based MFA · Session integrity · Behavior profiling

EDUCATION

- **MBA:** BYU, SLC – Utah, USA - 2021
- **Bachelor of Engineering:** SRM University - Chennai, India - 2009

HANDS-ON AI BUILDS

Outside work, I stay hands-on, building cross-domain AI-based products with a security-first mindset

- **Finn :** AI Learning Companion /Tutor (iOS TestFlight)
- **Cipher :** The AI assistant-chatbot on my website (Live)
- **Crypto Trading Automation :** Automated strategies with risk-first guardrails — circuit breakers, drawdown limits, human overrides. (Web Beta)
- **Unified AI Ops Dashboard :** Single pane of glass across AI projects (WIP)



PROFILE

Executive Product leader driving enterprise digital identity and authentication experience and platforms —reducing fraud, strengthening customer trust, and scaling secure access for millions of users in highly regulated financial environments



WORK EXPERIENCE

Vice President, Product Management : Oct 2022 – Present (*Fidelity Investments*)

- Own firmwide identity and authentication strategy across every customer touchpoint — web, mobile, phone, and branch.
- Delivered a unified identity & authentication experience; multi-million in platform savings via legacy consolidation supporting an enterprise-scale customer base.
- Sharply cut account-opening fraud through intelligent identity verification; account takeover held in check via risk-based defenses layered with step-up MFA challenges.
- 97%+ access completion while reducing security call volume by >50% through intelligent self-service flows.
- Lead 3 director-level product managers and ~30 engineers across product, design, and engineering.

Director, Product Management : July 2020 – Oct 2022 (*Fidelity Investments*)

- Led firmwide migration from a legacy monolithic security platform to a modern identity and authentication architecture.
- Unlocked multi-billion-dollar institutional client onboarding by delivering modern Single Sign-on and Open Banking platforms.

Principal Software Engineer and Product Owner : 2017 – July 2020 (*Fidelity Investments*)

- Technical leadership for modern authentication experiences — OTP, biometrics, trusted devices, and FIDO2-ready authenticator infrastructure.
- Built the technical foundation for Single Sign-on and Open Banking capabilities

Senior Software Engineer : 2009 – 2017 (*TCS, Fidelity Investments*)

- Developed responsive CRMS portal for rapid customer support across multiple channels.
- Built foundation in enterprise-scale software development, authentication, authorization, and audit flows.